MICHELLE'S ROOM FINDS LLC

Return & Refund Policy

Last updated: November 25, 2026

Eligibility

We want you to feel confident shopping with Michelle's Room Finds. Return, exchange and cancellation eligibility depends on the product-specific conditions disclosed before purchase and applicable consumer law. Because we offer a mix of ready-to-ship, supplier-fulfilled and made-to-order products, please review the applicable product details and contact us promptly if you have a concern.

Request authorization before returning

Email hello@michellesroomfinds.com with your order number, item, reason for return and photographs where appropriate. We will review eligibility and provide return instructions and the authorized destination if approved. Do not send merchandise before receiving instructions.

Return destinations

Once a return is approved, we will provide the correct return destination. Items shipped directly by MRF may be returned to an authorized MRF address. Supplier-fulfilled or print-on-demand items may need to be returned to an authorized supplier or facility, or handled through another resolution. Our business mailing address is for correspondence only. Please do not send merchandise to the mailing address or the address on your package unless we specifically instruct you to do so.

Customized and made-to-order items

Personalized, customized and made-to-order products may be ineligible for change-of-mind returns when disclosed before purchase. This does not remove applicable rights for defective, damaged, incorrect or materially misrepresented merchandise.

Return shipping and refunds

Return shipping responsibility depends on the reason for return, disclosed product terms and applicable law. We will communicate instructions and any applicable costs before shipment. Approved refunds will be processed using the applicable payment method and within legally required timeframes. Bank processing times may vary.

Cancellations and delivery problems

Contact us promptly to request cancellation. Production or fulfillment may already have started. We will provide applicable options, including legally required cancellation or refund rights for shipping delays. Contact us about lost, damaged or incorrect orders.

External purchases

Purchases made directly from external retailers follow those retailers' return and refund policies. MRF remains the point of contact for orders placed directly through our store.

Contact us

Michelle's Room Finds LLC
P.O. Box 665, Douglasville, GA 30133, United States
hello@michellesroomfinds.com | www.michellesroomfinds.com
Mailing address for correspondence only; do not send merchandise without return instructions.